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Dear Patients,

March 25, 2020

AN UPDATE ON THE EVOLVING CORONAVIRUS PANDEMIC

The Connecticut State Dental Association (CSDA) issued new recommendations on March 23rd that state the following.

*In support of the Governor Lamont's "Stay Safe, Stay Home" executive order effective March 23, 2020, we are extending the recommendation (canceling all elective procedure and to only provide emergency/urgent care as defined by the American Dental Association) to April 22, 2020, unless modified, extended or terminated by the Governor. **Not complying with these recommendations may be considered a violation of the ADA's Principles of Ethics & Code of Professional Conduct.***

First, if you have an appointment scheduled within that time frame, our staff is actively working on reaching every one of you to reschedule. Please be patient with us. You are welcome to call between 8am and 12pm Monday through Friday to reschedule as well.

We know this will create delays in treatment. We deeply apologize for this inconvenience and we will try our best to accommodate you as best we can. We are planning on opening some additional hours when things settle down to help with this.

We also understand the concerns many of you have about emergencies. One of our doctors will staff the office Monday – Friday 8am-12pm for **EMERGENCY TREATMENT ONLY**. The ADA has also published guidance on what constitutes an emergency. Please refer to this website for guidance.

https://success.ada.org/~media/CPS/Files/Open%20Files/ADA_COVID19_Dental_Emergency_DDS.pdf

As dental professionals we are at very high risk for infection and exposure. Emergencies should only involve: conditions that cause pain, risk of infection, and trauma so as not to burden the hospital emergency department. If you are experiencing an emergency please call first thing in the morning (860-627-5232) so we can manage this as best as possible. A phone number of one of the doctors will be on the answering machine (per usual protocol) for weekend emergencies.

Thank you, and may you and your family stay safe and healthy during this time.

Dr. Robert DaSilva, Dr. Kaitlin Peretto and Dr. Brian DaSilva

