

**Robert L. DaSilva, D.M.D.**

**Kaitlin Peretto, D.M.D.**

**Brian DaSilva, D.M.D**

148 North Road, East Windsor, CT 06088

Phone 860.627.5232 Fax 860.627.4955

**[www.eastwindsordental.com](http://www.eastwindsordental.com)**

To Our Patients,

May 18, 2020

We hope this letter finds you and your family in good health. It has been a difficult few months for everyone, and all of us are looking forward to resuming our normal habits and routines. Barring any unforeseen delays, we are planning to reopen for non-emergency services on **May 20th**.

Although many things have changed recently, one thing has remained the same: our commitment to your safety. Our office has always taken infection control extremely seriously and all of our clinical staff has been trained and certified in infection control procedures. We continue to follow infection control recommendations made by the American Dental Association (ADA), the U.S. Centers for Disease Control and Prevention (CDC) and the Occupational Safety and Health Administration (OSHA). We constantly monitor the activities and recommendations of these agencies so that we are up-to-date on any new rulings or guidance that may be issued. We assure you that our infection control procedures are current and adhere to or exceed each agency's recommendations.

Based on these guidelines, you will see some changes when it is time for your next appointment. We have made these changes to help protect both our patients and staff.

Some of our new safety measures and protocols include:

- Every patient and staff member will be asked screening questions and have their temperature taken prior to entry into the office.
- To eliminate face-to-face interaction with front desk staff, all insurance, billing, and scheduling issues will be taken care of either over the phone or in treatment rooms.
- At this time we will not be using our waiting room. We ask that you wait and call from your car to advise us of your arrival. If waiting in a car is not an option, please let us know in advance so we can make accommodations.
- You will be escorted from your car directly to your treatment room by a staff member so that you will not have to touch anything during your visit. This will also help maintain social distancing and eliminate any contact between patients.
- Please minimize the amount of personal belongings you bring into the office.
- Face covering is required when entering the building.
- Several air purifiers with H13 filters have been placed in rooms which will have aerosol generating procedures, as well as in high traffic areas of the office.

We look forward to seeing you again and are happy to answer any questions you may have about the steps we take to keep our patients and staff safe in our practice. If you do have any questions about these changes feel free to email us at [office@eastwindsordental.com](mailto:office@eastwindsordental.com)

Thank You,

Dr. Robert DaSilva and Dr. Kaitlin Peretto